

FIG. 1

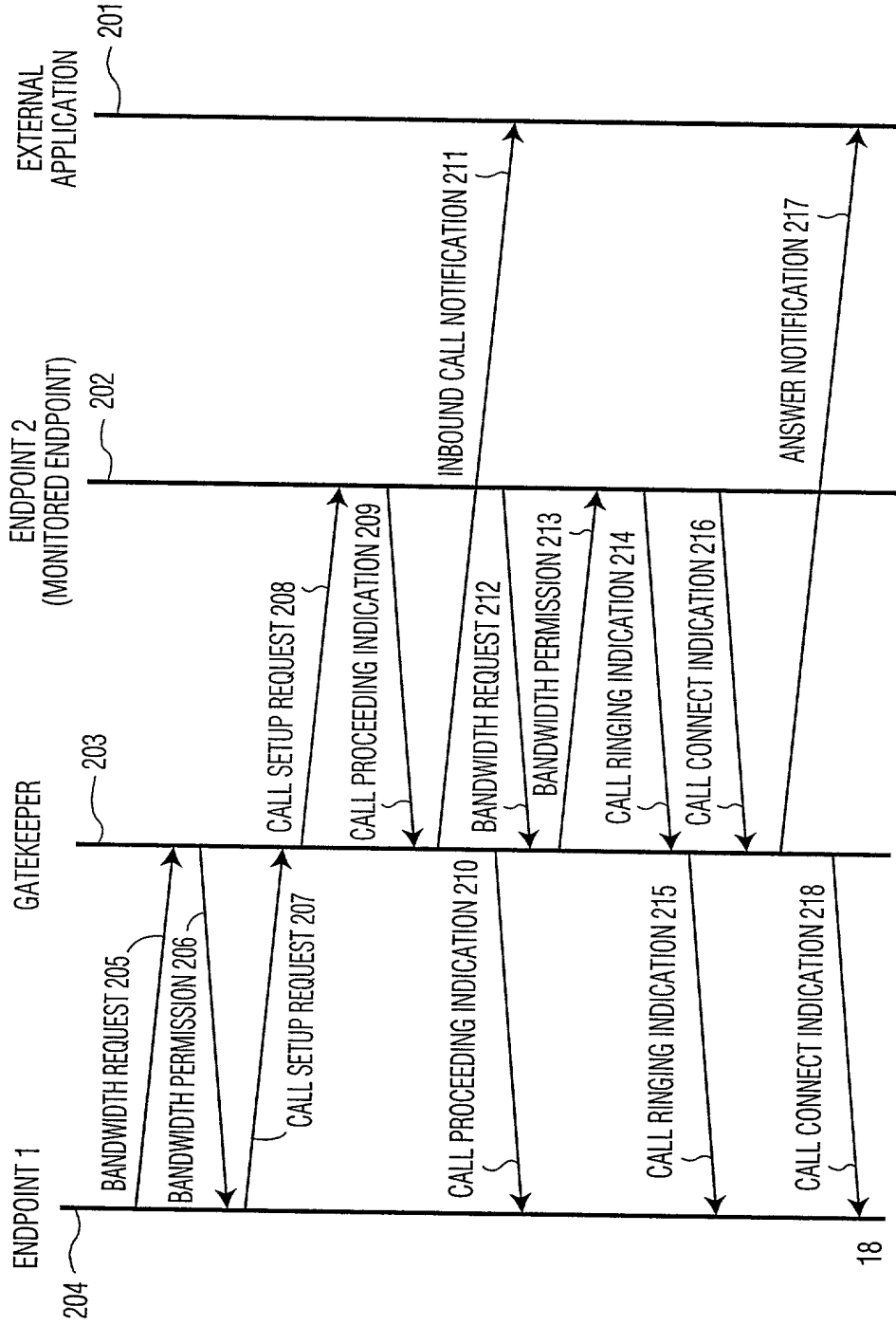


FIG. 2

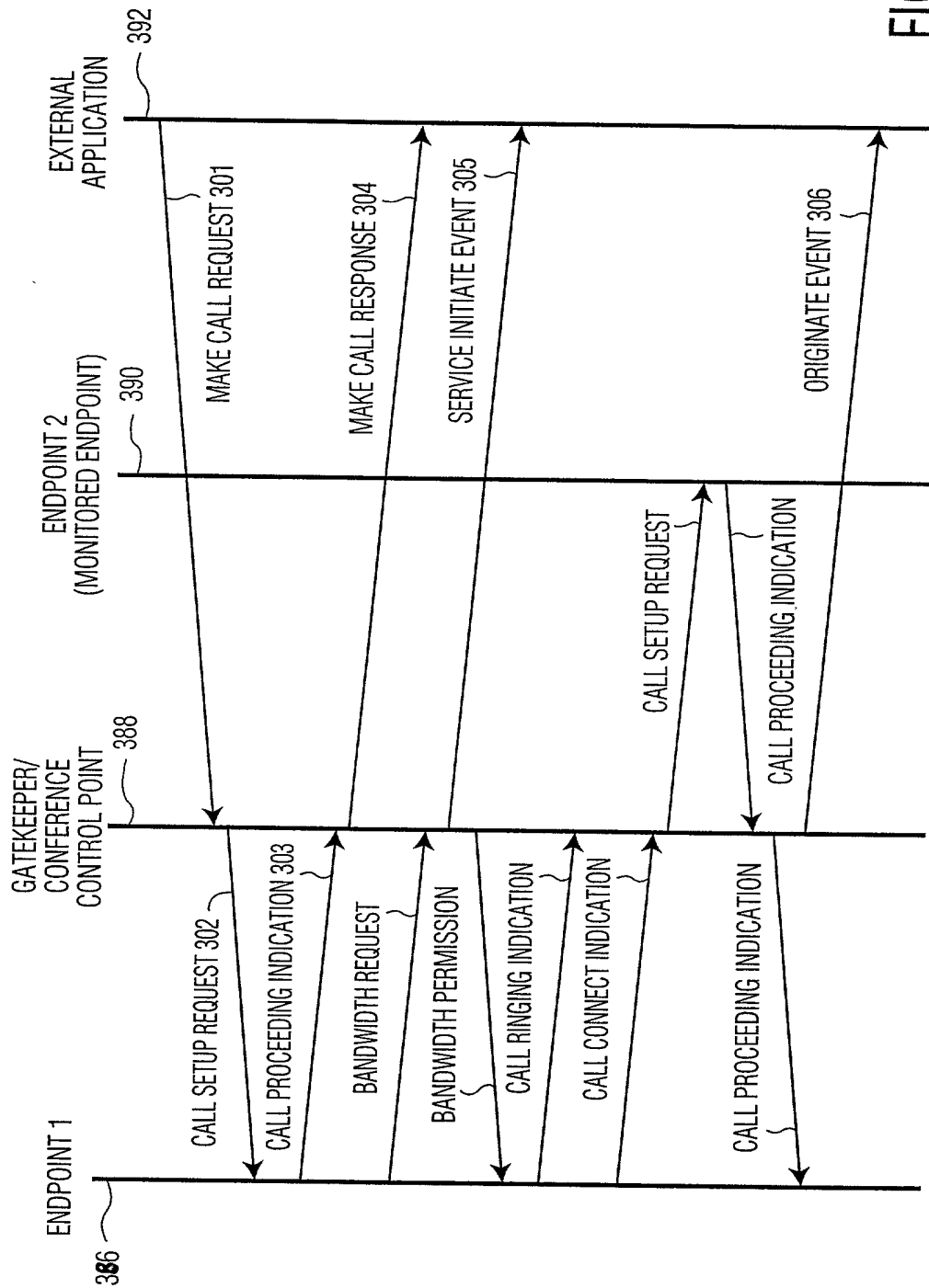


FIG. 3A

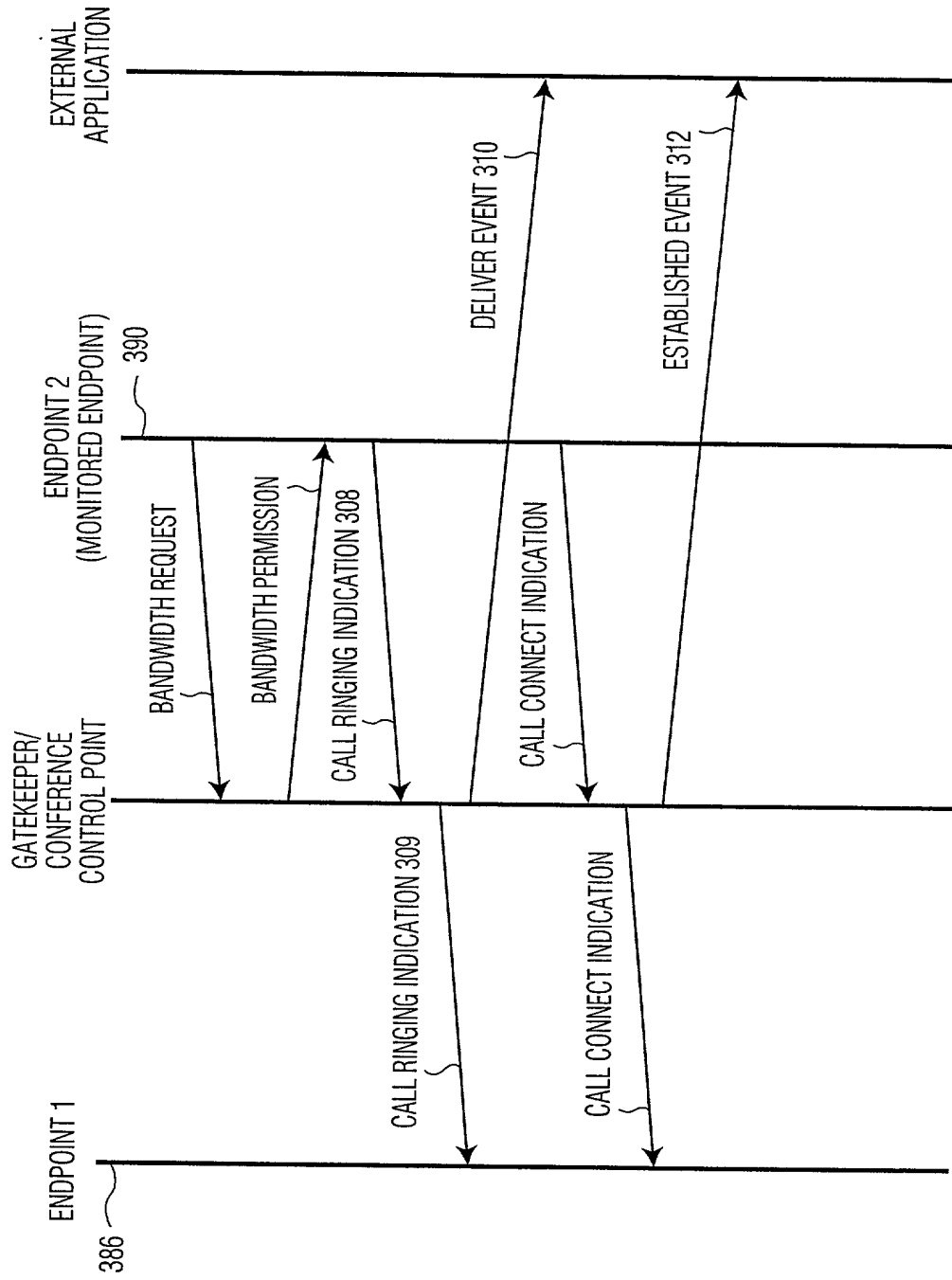


FIG. 3B

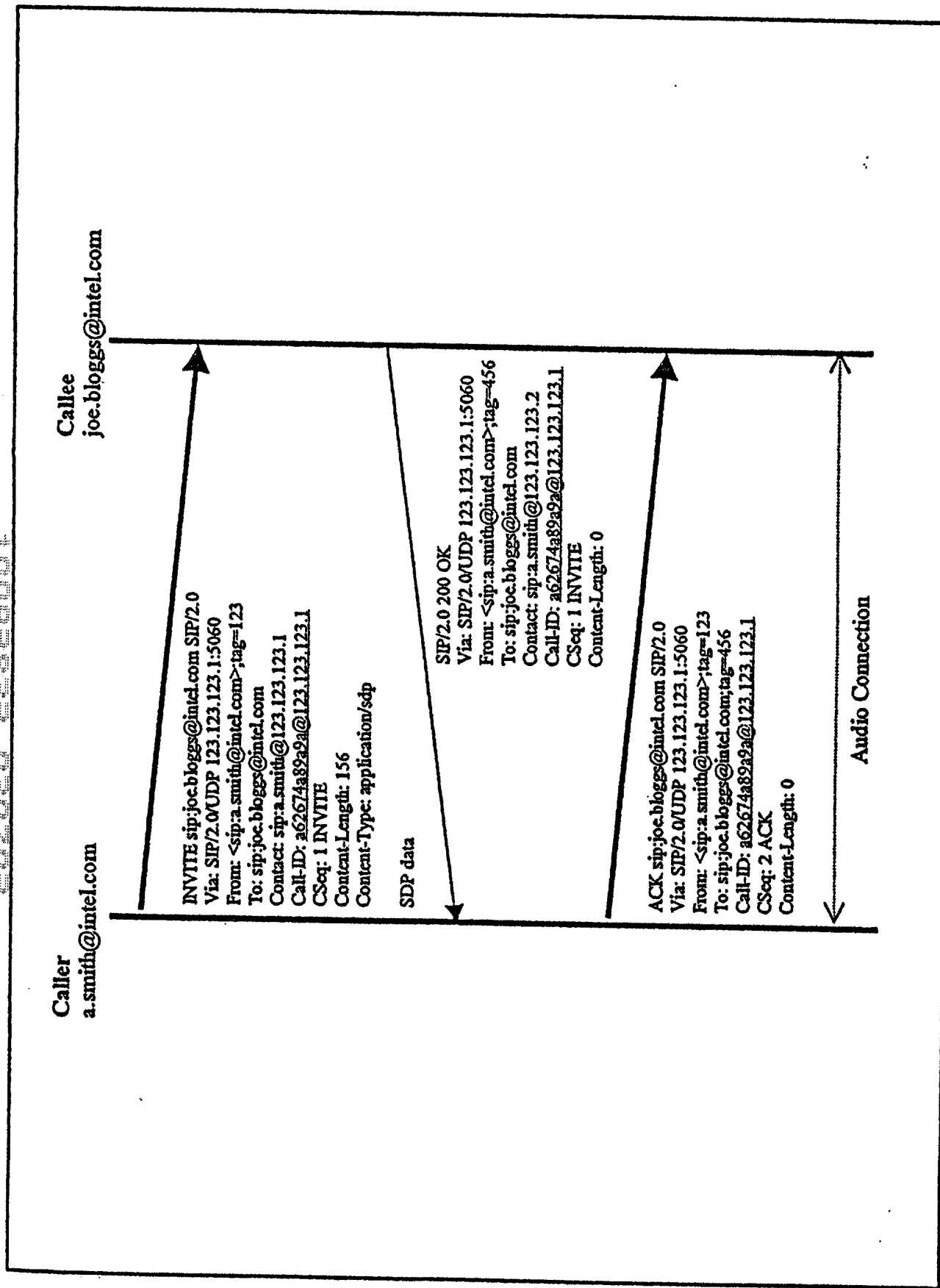
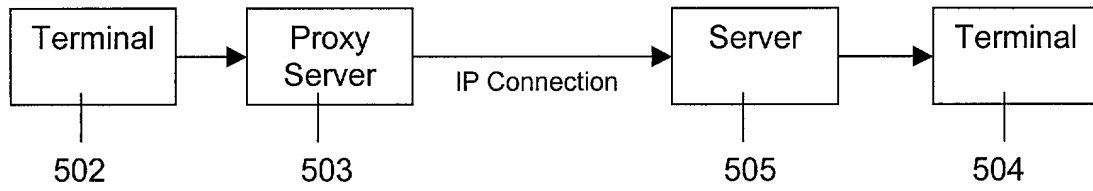
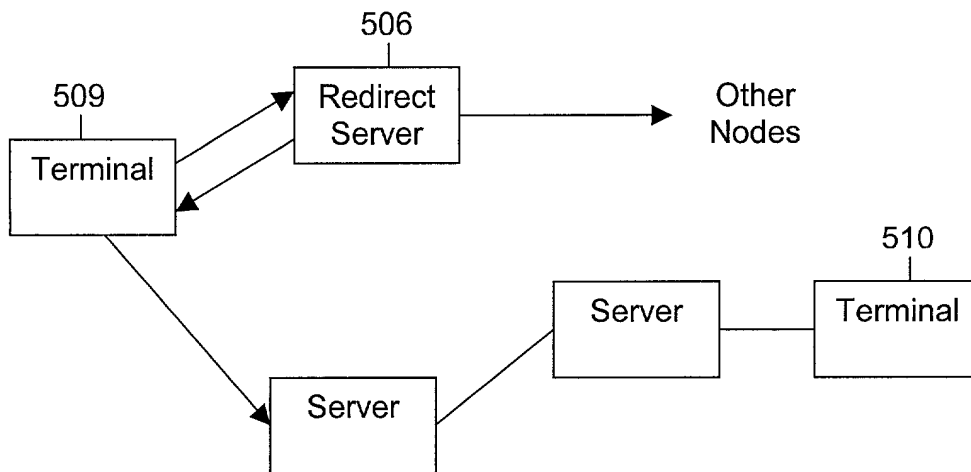


Fig. 4

FIGURE 5A**FIGURE 5B**

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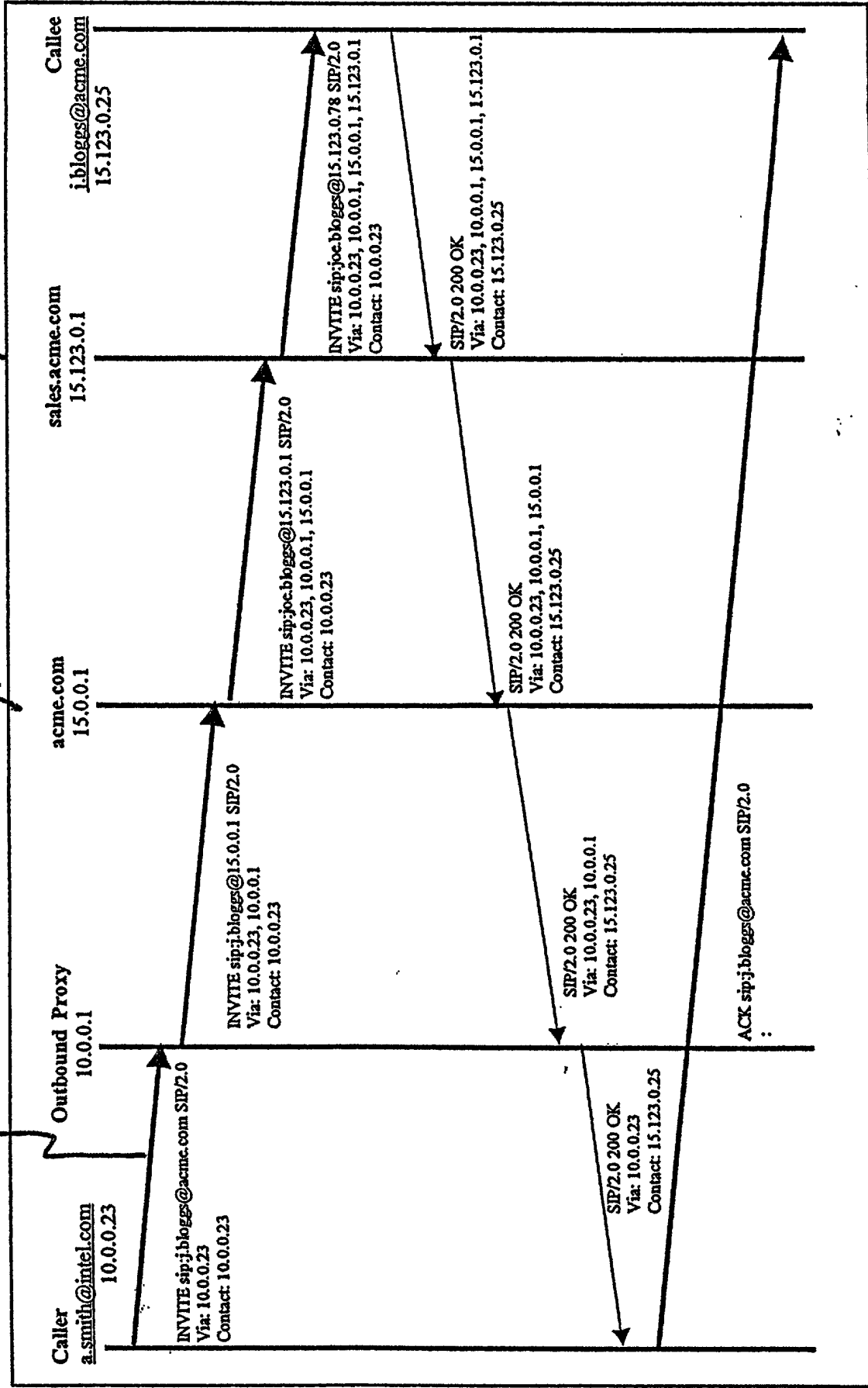
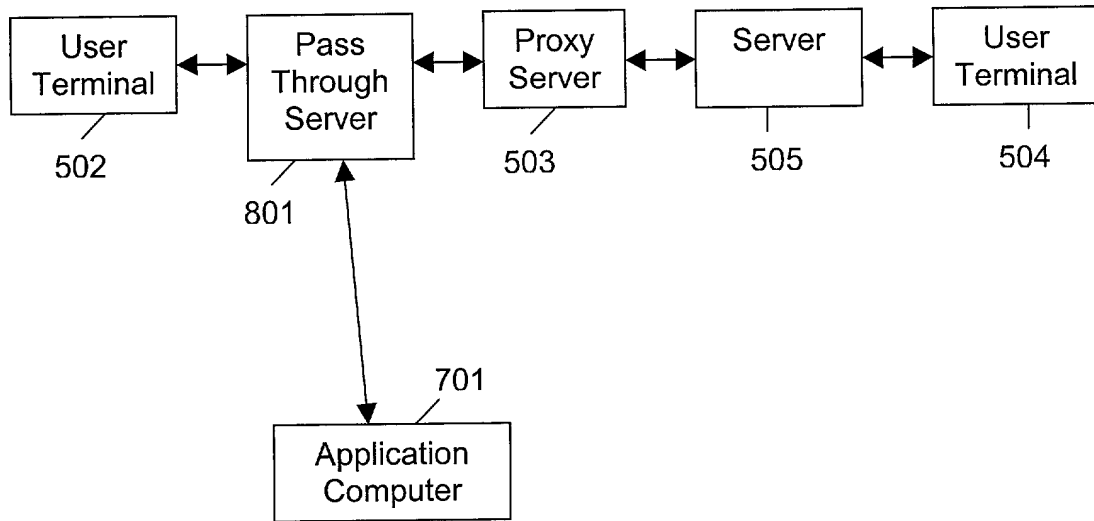
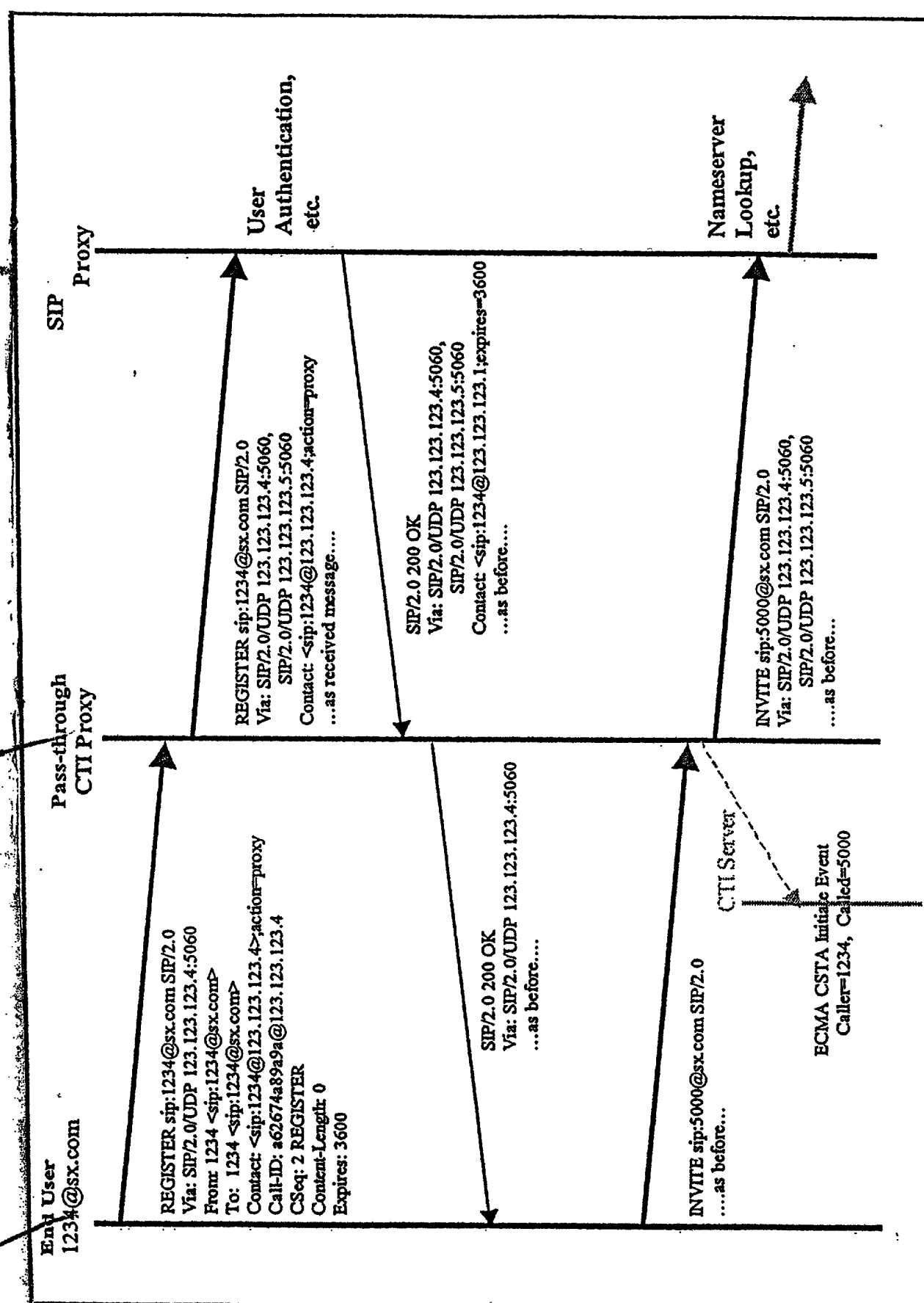


Fig. 6

FIGURE 7

502 501 503



CTI Server

ECMA CSTA Initiate Event
Caller=1234, Called=5000

Fig. 8